

Meeting of Executive Members for Housing and Adult Social Services and Advisory Panel

11th December 2006

Report of the Director of Housing and Adult Social Services

Annual review of Adult Social Services

Purpose of Report

1. To inform the Executive Members of the outcome of the annual performance rating by the Commission for Social Care Inspection (CSCI) of adult social services in York.

Background - Performance Rating

2. A Record of Performance Assessment (ROPA) is compiled by CSCI during the course of the year (in this case 2005/6). This mainly consists of the performance information against key indicators but also a view on our progress against national and local priorities.
3. CSCI have written to the Director to confirm that the council continues to serve **MOST** people well and that the service has **PROMISING PROSPECTS** for improvement. The combination of these two assessments is a **TWO STAR** rating.
4. This is a particularly pleasing outcome as members will be aware that the department has been grappling with major challenges and ongoing budget pressures but has still been able to maintain a high level of performance for customers and to make good progress on modernisation and service improvement. This overall finding is consistent with the outcome of the inspection of learning disability services in 2006.

Consultation

5. The report is primarily for information.

Options

6. The report is primarily for information.

Analysis

7. The evidence provided by CSCI to support this finding is set out in the Record of Performance Assessment (ROPA). This is now a very lengthy

document that runs to 62 pages. The full document is available to members on request but the summary by CSCI is attached as Annex 1.

Corporate Priorities

8. This primarily relates to the priority to Improve the health and lifestyles of the people who live in York, in particular among groups whose levels of health are the poorest.

Implications

9. **Financial** - no implications arising directly from this report
10. **Other**
 - **Human Resources** – the areas for improvement include improving performance on reducing sickness absence, addressing recruitment and retention issues and continued training support for staff.
 - **Equalities** – monitoring of take up of services by people from ethnic minorities remains a key performance indicator and there is a requirement for the council to ensure there is fair access for all sections of the community.
 - **Legal** – no implications arising directly from this report
 - **Crime and Disorder** - no implications arising directly from this report
 - **Information technology** - no implications arising directly from this report
 - **Property** – no implications arising directly from this report
 - **Other** – not applicable

Risk Management

11. No new risks arising from this report. Improvement in 2006/7 could be affected by the action being taken to bring expenditure closer in line with the approved budget.

Recommendation

12. That the Executive Member notes and comments on the annual assessment of adult social care by CSCI.

Reason : To ensure that the improvements achieved in 2005/6 are recognised by the council and that members are aware of the areas highlighted for improvement in the future.

Contact Details

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Report Approved **Date** 18/11/06**Specialist Implications Officer(s)**

None

Wards Affected: *List wards or tick box to indicate all***All** **For further information please contact the author of the report****Background Papers:** None**Annexes**

1. City of York Record of Performance Assessment for Adult Social Care
2005/6